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Provider Portal Pilot Discussion

January 28, 2026

Objectives

- Give an overview of the Provider Portal
- Review Provider Portal benefits
- Demo of Jiva Provider Portal
- Address questions
- Discuss next steps

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Comagine Health Provider Portal (CHPP)

- The CHPP is a web-based product that gives healthcare providers a two-way link using the Internet to exchange care management data with Comagine Health.
- The CHPP is secure.
- Providers who access the portal need a valid User ID and password. Access is available through completion of a CHPP Registration Packet.
- We use the CHPP for most of our Care Management contracts.

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CHPP Benefits

- Increased efficiency - by decreasing the amount of time to process a request.
- Allows for transparency, real-time information on reviews, and data.
- System that allows us to securely transmit and record required review data.
- Removes risk related to exchange of protected health information (PHI) by streamlining submission of reviews and keeping all information securely in one location.
- Eases communication with OHA, providers and Comagine Health.
- Reduces administrative burden.

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Demo

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Questions



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Next Steps

- CH Pilot Provider Portal Training 2/12 4-5 PM
- CH Pilot Provider Portal Training 2/17 10:30-11:30 AM

- Contact Information:
  - ORBHSupport@Comagine.org
  - Include “PILOT” in subject line.

- Be on the lookout for Jiva Training log in information to come via email.

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Thank you!

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