Diabetes Case Study 1

A 50-year-old man presents for his diabetes check. He has had diabetes for five years. He acknowledges pain while eating, says his gums bleed while brushing, and he drinks two martinis every evening. His last visit to a dentist was two years ago.

Diabetes Case Study 2

A 55-year-old patient with diabetes presents for routine monitoring, and during her visit she reports pain while eating. You've had trouble getting her glycemic control into the target range because she consumes a lot of sugar daily. She admits that it has been three years since she last saw a dentist. During her exam, you see visible decay on several teeth. She also has mild gum inflammation.

Answer the following questions from a workflow perspective for each patient:

1. Whose job will it be to gather the information on this patient's oral health risk factors?
2. What additional information would you like to have on this patient?
3. Whose job will it be to document the oral screening exam?
4. Based on the risk assessment and screening exam, how would you assess the patient's oral health status and risk?
5. What actions do you want to take?
6. How will you make those actions happen?

Source: Developed by Qualis Health for the Washington Dental Service Foundation
"Oral Health Preventive Services in Primary Care Project." 1st ed. Seattle, WA. November 2014.

About the Oral Health Integration in Primary Care Project

Organized, Evidence-Based Care Supplement: Oral Health Integration joins the Safety Net Medical Home Initiative Implementation Guide Series.

The goal of the Oral Health Integration in Primary Care Project was to prepare primary care teams to address oral health and to improve referrals to dentistry through the development and testing of a framework and toolset. The project was administered by Qualis Health and built upon the learnings from 19 field-testing sites in Washington, Oregon, Kansas, Missouri, and Massachusetts, who received implementation support from their primary care association. Organized, Evidence-Based Care Supplement: Oral Health Integration built upon the Oral Health Delivery Framework published in *Oral Health: An Essential Component of Primary Care*, and was informed by the field-testing sites' work, experiences, and feedback. Field-testing sites in Kansas, Massachusetts, and Oregon also received technical assistance from their state's primary care association.

The Oral Health Integration in Primary Care Project was sponsored by the National Interprofessional Initiative on Oral Health, a consortium of funders and health professionals who share a vision that dental disease can be eradicated, and funded by the DentaQuest Foundation, the REACH Healthcare Foundation, and the Washington Dental Service Foundation.

For more information about the project sponsors and funders, refer to:

- National Interprofessional Initiative on Oral Health: niioh.org.
- DentaQuest Foundation (now CareQuest Institute for Oral Health): carequest.org.
- REACH Healthcare Foundation: reachhealth.org.
- Washington Dental Service Foundation (now Arcora Foundation): arcorafoundation.org.

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