Southern Nevada Pathways Community HUB
CHW FEEDBACK

Community health workers (CHWs) are vital public health professionals who connect individuals to health care and community resources. The Southern Nevada Pathways Community HUB (SNV HUB) utilizes CHWs to implement an evidence-based model for screening and addressing health-related social needs. Comagine Health's CHW survey quantifies the impact of these professionals by measuring the services they provide and their perception of their role. Following is a summary of their feedback.

PCHI® Model Certified
Pathways Community HUB Institute®
Full Certification
2025-2027

Top activities performed by CHWs who participated in the survey include care coordination, health education, outreach and referrals for things like housing, employment, legal services, transportation and food.

CHWs report high job satisfaction, feeling valued by employers and the community, and recognizing their positive impact as the most positive aspects of their experience despite areas for improvement, such as compensation.

Meanwhile, the most common challenge cited in feedback was a lack of resources to support clients, including trainings on topics like preventing burnout, addressing enrollment hesitance and mental health awareness

Future survey efforts will focus on understanding their experiences more deeply, tracking changes over time and identifying ways employers can best support this invaluable workforce.

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